

## GENERAL TERMS AND CONDITIONS - GO SECURE FILE

Version 2026 - EN/BE B2B DEFINITIVE

### 1. IDENTITY

Go Secure Dossier is a product of:

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Hereinafter referred to as “Go Secure Dossier”.

### 2. APPLICABILITY

2.1 These terms and conditions shall apply to all offers, agreements and deliveries.

2.2 Deliveries will be made exclusively to legal entities and business customers (B2B).

2.3 Delivery to consumers is expressly excluded.

2.4 The ordering party guarantees to be authorised to represent.

2.5 Internal approval or internal decision-making is entirely at the risk of the purchaser.

2.6 Deviations shall only be valid if confirmed in writing.

### 3. SERVICE DESCRIPTION

3.1 Go Secure Dossier provides digital document and file structures and related materials.

3.2 No legal, tax, financial, compliance, supervisory or strategic advice is provided.  
provided.

3.3 There is no obligation of result.

3.4 The Customer remains fully responsible for compliance with laws and regulations and its own decision-making.

### 4. FORMATION AND DELIVERY

4.1 The agreement is established after successful payment or written confirmation.

4.2 Digital delivery takes place immediately after activation.

4.3 Digital delivery is deemed to be complete and correct from the moment of provision of access,

unless demonstrably technically faulty and not repaired within a reasonable time.

4.4 After activation there is no right to rescission or refund, subject to mandatory law.

### 5. LICENCE AND USE

5.1 Non-exclusive, non-transferable, non-sublicensable licence for internal use.

5.2 Duration: 12 months.

5.3 Resale, distribution or external availability is prohibited without written permission.

5.4 Use for AI training, dataset building or commercial exploitation without permission is prohibited.

5.5 Unauthorised use may result in immediate termination without refund.

5.6 Customer is responsible for security, access management and backups.

### 6. DURATION AND RENEWAL

6.1 Initial term: 12 months.

6.2 Automatic renewal for 12 months at a time.

6.3 Written termination no later than 30 days before the end of the term.

6.4 The renewal arrangement is clearly communicated prior to ordering.

### 7. PAYMENT

7.1 Annual payment in advance.

7.2 Payment in instalments is excluded.

7.3 Set-off or suspension by the customer is excluded.

7.4 The Customer cannot apply a suspension on the basis of alleged shortcomings.

7.5 In case of non-timely payment, access may be suspended or the agreement extrajudicially be rescinded.

7.6 Statutory commercial interest and reasonable collection costs are due.

7.7 Reverse charge will only be applied with valid and verifiable EU VAT number.

8. LIABILITY

- 8.1 Go Secure Dossier shall be liable exclusively for direct damage which is the direct and exclusive result of an attributable shortcoming.
- 8.2 Total liability is limited to the annual fee paid.
- 8.3 Any liability for indirect damage, consequential damage, loss of profit, reputation damage, loss of data and third party claims is excluded.
- 8.4 No guarantee that use complies with specific legal or regulatory requirements.
- 8.5 No liability for cyber incidents beyond reasonable control.
- 8.6 Limitations do not apply in the event of intentional or deliberate recklessness.
- 8.7 Any claim lapses if not made in writing within 12 months, unless mandatory law provides otherwise.
- 8.8 The customer indemnifies Go Secure Dossier against third party claims resulting from use.
- 8.9 All limitations and exclusions shall apply to the extent permitted by law.

9. INTELLECTUAL PROPERTY

- 9.1 All intellectual property rights shall remain with Go Secure Dossier.
- 9.2 No transfer of rights.
- 9.3 In the event of infringement, a contractual penalty of five times the annual licence in force at that time shall apply per violation, with a maximum of five times the applicable annual licence per contract year.
- 9.4 The penalty is without prejudice to additional damages.
- 9.5 The competent court may moderate the penalty to the extent required by law.

10. AVAILABILITY

- 10.1 There is no uptime guarantee.
- 10.2 Temporary interruptions do not entitle to compensation.

11. FORCE MAJEURE

- 11.1 No liability in the event of force majeure, including failures at hosting, payment or internet providers.

12. MODIFICATION AND VERSION MANAGEMENT

- 12.1 The version in force at the time of ordering is recorded digitally.
- 12.2 Amendments shall only apply to new agreements.

13. SEVERABILITY CLAUSE

- 13.1 If any provision is found to be invalid, other provisions shall remain in full force and effect.
- 13.2 The parties will replace an invalid provision with a valid provision that comes as closest to the purport.

14. APPLICABLE LAW AND CHOICE OF FORUM

- 14.1 Portuguese law shall apply.
- 14.2 The court in Faro, Portugal, shall have jurisdiction to hear disputes unless mandatory law provides otherwise.

15. HANDOVER AND ACCEPTANCE

- 15.1 Customer declares that these terms and conditions have been made available prior to purchase.
- 15.2 By ordering or paying, the buyer accepts the applicability of these terms and conditions.
- 15.3 Purchase conditions of the buyer are explicitly rejected.